

# Certificate

Management system as per  
**ISO/IEC 20000-1 : 2018**



The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

**INFOSOFT SYSTEMS DOO Skopje**  
**Str. Naum Naumovski Borche no. 40-1/1**  
**1000 Skopje**  
**Republic of North Macedonia**

operates a management system in accordance with the requirements of ISO/IEC 20000-1 : 2018 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

**The service management system of Infosoft Systems Doo supporting the provision of sale and provision of hardware and software, ICT(Information and communication technology), system integration, professional services and maintenance of ICT(Information and communication technology) to business customers**

Certificate Registration No. 44 736 240535  
Audit Report No. 3536 9742

Valid from 2024-04-12  
Valid until 2027-04-11  
Initial certification 2024

Essen, 2024-04-12

Certification Body at TÜV NORD CERT GmbH